CASE STUDY



COOP

One of the largest trading companies in Switzerland relies on ecosio's routing, saving them time and money.



The Swiss Coop cooperative is one of the largest and best-known retail and wholesale companies in Europe. With 2.6 million members, the cooperative is more closely connected to its customers than almost any other company. Coop's commitment to sustainability is not only reflected in the quality of their produce, but also in comprehensive commitment to people, animals and nature.

For a company of Coop's size, smooth messaging along the supply chain is critical to success. When it comes to message exchange via X.400 (an important messaging system for the food trade industry in Europe), routing and onboarding must be cost effective and simple to manage. It is for this reason that Coop approached ecosio.

- Routing of all X.400 connections and consolidation to a single fully managed VAN connection via AS2
- ✓ Consolidation of VAN connections and protocols via ecosio, e.g. GXS, AS2, HTTPS, SFTP etc.
- ✓ Cost reduction and international connection X.400 per-message costs lower; industry-safe connection of international partners
- Proactive 24/7 monitoring and troubleshooting supplemented by the possibility of full text search across all documents



"Thanks to the exemplary cooperation with the EDI team at Coop, we were able to successfully migrate 172 partner connections in under six months. There was not a single interruption in the entire productive operation."

- Paul Wandl

Head of Onboarding Project, Coop

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ALL PROTOCOLS VIA ONE CONNECTION



Since Coop had previously relied on its own X.400 mailbox for electronic data exchange, the **routing effort** and **costs** were higher than necessary. However, the X.400 network is particularly important for both suppliers and customers.

For a company with a supply chain of this size, this inevitably led to a complicated and expensive X.400 landscape.

As an EDI service provider with an extensive network and interconnects to various VANs, ecosio was tasked with reducing the cost and effort of the numerous X.400 connections across the entire group. Ultimately, the handling of a single central AS2 connection to ecosio proved to be so advantageous for Coop that the routing of other protocols or other partners was also handed over to ecosio.

THE PROJECT:

- Creation of a conversion list for all partners and contact persons concerned, GLNs and protocols
- Prioritisation in bulks, in order to facilitate migration without interruption
- Connection from Coop to ecosio via a single central AS2 connection
- Taking over the routing of the partners in the predefined bulks, including confirmation requests to the partners and close reporting by ecosio project managers

X.400 MAILBOXES REQUIRED



Now connected to ecosio, Coop no longer needs its own X.400 mailbox. At the same time, message traffic via ecosio reduces the price per message.

NEED FOR EDI/VAN CONNECTIONS

1 AS2 CONNECTION

Coop moved from 172 X.400 partner connections to a single consolidated AS2 connection to ecosio.



CONNECTED PARTNERS (SELECTION)

During the migration of the routing and in the onboarding process, ecosio always takes control of coordination with all partners. In the case of Coop's partner network, some partners even chose ecosio as their own EDI service provider after the initial collaboration.



"The project was implemented quickly and without complications. The technical communication with the various interfaces and partners was professionally taken care of."

René Scherwey

COO | Simplex AG Bern

"The introduction of branch cheese counters for Coop was one of the larger projects we have been able to implement in recent years. With ecosio we were able to implement it very efficiently, flexibly and on time. Internal resources were minimally burdened with maximum results."



Daniel Giger

Quality Management and Projects | InterCheese AG

WHY TRUST ECOSIO?



92%

of our customer expectations are met or exceeded



88%

of IT decision makers realise savings and accelerate speed when switching to ecosio

CASE STUDIES

THESE COMPANIES PLACE THEIR TRUST IN ECOSIO



The well-known manufacturer uses ecosio's Integration Hub to reduce complexity and costs.



With ecosio's routing and mapping expertise Hilti is able to automate its customer processes in Europe.



MODIANO

UK-based Modiano is one of the world's pre-eminent wool traders and processors who selected ecosio for their strategic EDI partnership.



All of FUBA's clients and suppliers are fully automatically connected to the FUBA system thanks to ecosio API and Web EDI.



HORSCH helps customers to achieve sustainable agriculture. ecosio helps partners to achieve efficient B2B integration. A partnership quickly grew.



With ecosio's Integration Hub, the data exchange processes of all eurotrade shops in the Munich Airport run smoothly and efficiently.



For its brand PowerBar, Active Nutrition is building up an independent EDI infrastructure to connect to all its partners with the ecosio Integreation Hub



International automotive supplier manages EDI using ecosio API.

MIGROS

With just one connection, Switzerland's largest retail company routes all EDI data exchange using ecosio's routing.



The frozen poducts specialist relies on routing and mapping for transmitting fTRACE data to GS1 Germany.



This plastic industry heavyweight counts on ecosio's direct EDI integration with ProALPHA to connect their international clients and suppliers.



Data exchange with clients and suppliers is fully automated thanks to the native integration of ecosio using the EPO Connector and the ecosio Web EDI portal.



The well-known manufacturer of Twist & Drink uses ecosio's Integration Hub to connect with commercial business partners.



In addition to routing, electrical wholesaler Sonepar relies on Master Data from ecosio for master data communication.



The IT distributor relies on ecosio to send and track ZUGFeRD invoices efficiently.



ecosio routing enables Tyrolit, an abrasive products manufacturer, to flexibly fulfil new data exchange requirements.

WANT TO LEARN MORE?

Want to find out more about ecosio's solution? Get in touch for a personal consultation where we can help to assess your individual needs.

GET IN TOUCH

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