

Healthcare supplier adoption group facilitated by GS1 UK

Meeting #8

Agenda and minutes

Thursday 16 January 2025, 2.00pm–4.00pm GMT

Members

Initials	Name	Company	Attendance
GiL	Gideon Lake (Chair)	Teleflex Medical	Attended
CF	Chris Florey	GS1 UK	Attended
GL	George Lawton	GS1 UK	Attended
SH	Shauntell Harper	Smith + Nephew	Did not attend
CD*	Chris Dellaway	BD	Did not attend
EC	Ann Cole	Baxter	Apologies
DO	David (Dave) Oakes	Cardinal Health	Apologies
KS	Kevin Stead	BD	Apologies
MD	Malcolm Dobson	B.Braun	Did not attend
PP	Penny Pei	Smith + Nephew	Did not attend
JY	Jenny Young	Convatec	Did not attend
HM	Haide Masters	Cardinal Health	Attended
SK	Sinead Kennedy	Cook UK	Attended
IW	Ian Whitham	Cook UK	Attended
MM	Marina Madokoro	J+J Medical	Did not attend
TJ*	Tom Jones	J+J Medical	Attended
FO*	Frances Ortiz	J+J Medical	Did not attend
SL	Sophie Larad	J+J Medical	Did not attend
MG	Mark Gillanders	Pennine Healthcare	Attended
ChC	Charlie Cowpe	De Soutter Medical	Attended
AB	Angus Beckley	De Soutter Medical	Attended
FW	Frankie Wallace	NHS Supply Chain	Attended
DF	Dawn Fowler	Masimo	Did not attend
ABA*	Al Bara Awad	Masimo	Did not attend
CC	Clare Clarke	Amity International	Did not attend
MB	Michelle Brill	Solventum	Did not attend
HS	Hélène Sauvage	Teleflex Medical	Did not attend
AM-C	Amber Harrison-Crudge	J+J Medical	Apologies
RB-T	Robin Bell-Taylor	Cardinal Health	Attended

VG	Vicky Green	Medtronic	Apologies
ArbS	Arbër Sylejmani	J+J Medical	Attended
AS	Almass Sultan	Welland Medical	Attended
BA	Bayode Adisa	Real Digital International	Attended

*New members

Agenda

14.00	Welcome	All
14.05	Competition policy	All
14.10	Minutes and actions review	All
	GS1 UK Knowledge Hub - group to review the current UDI info.	All
	GS1 UK healthcare conference April 2025 - to gather feedback from participants on what would entice them to attend or exhibit at the GS1 UK conference in April.	CF/All
	Reach out to MHRA to present to the group. The MHRA is finalising the draft regulatory text for introducing UDI requirements. Once we have a stable version of text, we can engage all UDI providers, including GS1 to provide comments on the UDI draft text under Trusted Advisor principles. We anticipate this to be in late Feb / early March 2025.	CF
	Follow up on the feedback regarding GDSN updates and barcode issues with NHS Supply Chain.	FW
	Take the suggestion of training back to your organisations.	All
	Look at your products and where there are multiple barcodes (not including QR codes for marketing) understand what the barcodes capture and what they are used for and report back to CF.	All
	Reach out to CF regarding leveraging the team of customer-facing professionals who deal with high-level procurement people and shape the message for the hook for that customer.	GiL
14.25	GS1 UK healthcare conference 2025 Safer, smarter, connected healthcare - introduction and discussion	CF/GL
15.00	Information	
	GS1 UK update	GL/CF
	NHS SC IMS programme	FW
15.15	Education	
	Customer facing colleagues training sessions – feedback on training sessions delivered	SK/BA/AS
	GS1 UK Knowledge Hub – UDI and S4S	CF
15.35	Driving adoption/implementation	
	One barcode/placement discussion	All
15.50	AOB	

Minutes:

- Item 1 Minutes and actions review
- Item 2 Presentation
- Item 3 GS1 UK update
- Item 4 NHS SC IMS programme
- Item 5 Customer facing colleagues training sessions – feedback on training sessions delivered
- Item 6 GS1 UK Knowledge Hub – UDI and S4S
- Item 7 One barcode/placement discussion

Item 1: Minutes and actions review

- No comments on the minutes from the last meeting. Actions updated in the tracker.

Item 2: Presentation

- **GS1 UK Healthcare Conference:** The conference details were shared, including dates, themes, and new interactive discussion groups. GL provided an overview and there was a discussion on potential topics and trends.

Item 3: GS1 UK update

- CF updated the group on the UDI triggers Mission Specific Working Group (MSWG). The call for members will be published by the end of January and the first meeting is scheduled for Tuesday 18 March, between 2:30pm and 4:00pm GMT, and it will be then on the first and third Tuesday of each month at those times.
- The 2025 version of the GS1 General Specifications will be published this month and any healthcare specific updates will be shared via the next newsletter

Item 4: NHS SC IMS programme

- FW provided an update on the NHS Supply Chain IMS and point of care scanning programme, including the progress of various trusts and the challenges faced.
- **GDSN and Oracle Product Portal:** FW updated the group on the challenges and progress with GDSN and the exploration of Oracle Product Portal for data acquisition. GiL shared their positive experience with GDSN, encouraging continued efforts.
 - **GDSN challenges:** FW discussed the challenges faced with GDSN, including limited supplier adoption and issues with the provider. The goal is to improve data acquisition from suppliers.
 - **Oracle Product Portal:** FW mentioned that NHS Supply Chain is exploring Oracle Product Portal as an alternative for data acquisition. The portal would allow for less manual data collection and more efficient processes.
 - **GiL's experience:** GiL shared his organisation's positive experience with GDSN, highlighting its success in South Africa. He encouraged continued efforts to promote GDSN adoption among suppliers.

Item 5: Customer facing colleagues training session

- **Training sessions feedback:** SK, BA and AS provided positive feedback on the training sessions delivered by CF and GL. They highlighted the sessions' effectiveness in educating their teams about UDI and GS1 standards.
 - **SK's feedback:** SK reported that the training sessions were well received by her team, which included customer support and tender teams. The sessions were engaging, informative and provided a good overview of UDI and GS1 standards.
 - **BA's feedback:** BA shared that the training sessions delivered by CF and GL were beneficial for her colleagues, which included representatives from the sales and client services teams. The sessions have improved the team's understanding of UDI and the Scan4Safety initiative and has led to improved practices.
 - **AS's feedback:** AS mentioned that the training sessions were well received by the teams, including regulatory, sales and marketing. The sessions helped the team understand the impact of their decisions on barcodes and UDI, leading to better practices.
 - **Training benefits:** The training sessions helped teams understand the importance of UDI and GS1 standards, leading to improved practices, better decision-making and enhanced sales pitches. The sessions were engaging and informative.

Item 6: GS1 UK Knowledge Hub – UDI and S4S

- **Knowledge Hub feedback:** CF and GiL discussed the GS1 UK Knowledge Hub, asking for feedback on its usability and content. CF explained the hub's purpose and its current focus on UDI information, while GiL enquired about the type of feedback needed.
 - **Knowledge Hub purpose:** CF explained that the GS1 UK Knowledge Hub is a resource launched in July last year, focusing on UDI information. It aims to provide valuable information to members, especially small organisations and healthcare providers.
 - **Feedback request:** CF asked the group to review the Knowledge Hub and provide feedback on its usability, content and how it can be improved. He emphasised the importance of feedback to enhance the resource.
 - **Content and layout:** CF highlighted that the Knowledge Hub includes featured articles, questions and related articles. It also has a feedback mechanism for users to indicate if they found the articles helpful.
 - **Future content:** CF mentioned that the Knowledge Hub will expand to include more information on the wider Scan4Safety Programme and other healthcare-related topics
 - **Audience:** FW enquired about the target audience for the Knowledge Hub. Chris clarified that it is currently focused on medical device manufacturers but will eventually include resources for healthcare providers as well.

Item 7: One barcode/placement discussion

- **Multiple barcodes on products:** CF and the group discussed the issue of multiple barcodes on products, with MG and GiL sharing their experiences. The goal is to understand the reasons for multiple barcodes and work towards using a single UDI barcode.
 - **Issue overview:** CF introduced the issue of multiple barcodes on products, explaining that it can cause confusion for trusts and impact scanning efficiency. The goal is to understand the reasons for multiple barcodes and work towards using a single UDI barcode.
 - **MG's experience:** MG shared that his organisation has multiple barcodes on some labels due to internal systems. They are working on consolidating information into a single 2D barcode to improve efficiency.
 - **GiL's experience:** Gideon discussed the challenges of having multiple barcodes due to legacy systems and recent acquisitions. He mentioned the need for a business unit approach to address the issue and the complexity of transitioning to a single barcode.
 - **Customer feedback:** FW highlighted the challenges faced by NHS trusts due to multiple barcodes on packaging. She emphasised the importance of making it easier for clinicians to scan barcodes to improve patient safety.
 - **Future actions:** CF suggested having a session at the GS1 UK Healthcare Conference to discuss the multiple barcode issue with manufacturers and NHS teams. The goal is to find solutions and improve barcode practices.

Next meetings:

2.00pm–4.00pm Thursday 3 April 2025

2.00pm–4.00pm Thursday 17 July 2025