

# PROHIBITED PRODUCTS AND MATERIALS POLICY

## 1. Introduction

This policy lays out the products that the John Lewis Partnership does not sell through John Lewis or Waitrose retail outlets, either own label or branded.

## 2. Scope

The following are in scope of this policy

- Waitrose own branded food, drink and non food grocery products
- John Lewis own branded food, drink and general merchandise products
- Branded products sold in Waitrose and John Lewis and all associated websites:
  - johnlewis.com
  - waitrose.com
  - waitrosecellar.com
  - waitrosepet.com
  - waitroseflorist.com
  - waitrosegarden.com
- Concessions operating within John Lewis or Waitrose branches

## 3. Interpretation

This policy has been produced by the JLP Quality & Technical Departments. The contents are not intended to remove the need for suppliers to develop and maintain knowledge of the regulatory framework necessary for product legality, but where a difference in interpretation exists; the requirements in this document must be applied.

## 4. Policy Purpose

This policy is to be used by any merchandiser that sells products in John Lewis Partnership businesses to ensure adherence with JLP brand standards, whether the products are own label or branded.

## 5. Policy Requirements

5.1. The John Lewis Partnership does not permit sale of any products listed in this policy and is applicable to all selling outlets listed in the Scope.

The following products are prohibited from sale in John Lewis or Waitrose

<b>NON FOOD &amp; GENERAL MERCHANDISE</b>
Remote controlled drones
Medical Devices: not permitted in John Lewis; are permitted in Waitrose Exception to this rule for John Lewis: Baby breathing / movement monitors
Single Use Plastic Straws
Single Use Drinks Stirrers
Single Use Plastic Cutlery
Cotton Buds with Plastic Sticks
Cot Bumpers
Secondary Travel Cot Mattresses
Bamboo Tableware for Food Contact
Magnets in Children's Clothing
Hoverboards
Gas Patio Heaters
Category 3 Fireworks
Magazines containing plastic toys for children containing or comprising: <ul style="list-style-type: none"><li>● Single use disposable item</li><li>● Made from materials that cannot be recycled</li><li>● Poor/cheap quality with low expected lifespan</li></ul> (Materials permitted: <ul style="list-style-type: none"><li>● Made from non plastic, such as wood or paper</li><li>● Have clear multiple use</li><li>● Can be easily recycled</li><li>● Have educational benefits or collectible items)</li></ul>
Plants with poisonous berries

Bagged compost containing Peat	
Disposable BBQs according to the following criteria	
In Scope Waitrose and John Lewis shops and associated online stores Shell Stores which are stand alone petrol forecourts and run by partners Petrol filling stations run by Waitrose alongside a core store Welcome Break	Out of Scope Dobbies Shell Stores where JLP acts as a product supplier only
Single Use Vapes	
Weighted Baby Sleepbags & Swaddles	
E-Scooters & associated additional battery packs	
New development of John Lewis branded 'Smart' or Connectable Products where a smart or connectable product is defined as an internet or non-internet network connectable product, a product capable of connecting directly to a connectable product by the internet, or a product capable of connecting to two or more products at the same time, through the internet or a non-internet based network.	
Products that are not permitted to be sold online: Alcoholic beverages & liquids containing more than 70% alcohol by volume (ABV), or over 1.5L (Magnums are accepted) Party Poppers, Matches & Sparklers Flammable Liquids - e.g Lighter fuel, nail polish remover Gases (including flammable, non-flammable, toxic and compressed gases e.g Soda Stream) Knives & Bladed Articles	
<b>FOOD</b>	
Foie Gras	

## 5.2. Prohibited Materials

Material	Qualifying Criteria
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Materials sourced from wild animals	
Fur	Never permitted even as by-product of the food industry (e.g. rabbit)
Exotic Animal Skins: snakes, crocodiles, alligators, lizards, ostriches	
Hair	Except responsibly sourced Camel and Horsehair
Badger hair	
Horn, bone or shell	When sourced as by-products from endangered species according to the CITES list or IUCN Red list
Karakul lambskin	Also known as broadtail, krimmer and astrakhan
Leather & Suede	When obtained by live skinning or boiling  When obtained from sources not originating from the meat / dairy industry
Feathers	When obtained by live plucking
Merino Wool	When obtained using the practice of Mulesing
Angora rabbit wool	
Lambskin and shearling	When obtained from sources not originating from the meat / milk industry

**5.3.** Suppliers must also be in compliance with the requirements of certain raw material policies that may be prohibited or restricted by the John Lewis Partnership. These policies are available via [JL Connect](#), [JL Engage](#) and [Waitrose Engage](#)

## 6. Policy Implementation

- 6.1.** The Category Trading lead is responsible for providing this policy to the third party supplier prior agreement of product assortment.
- 6.2.** Suppliers must provide written assurance to the relevant buyer that they are in compliance with this policy prior to supply to JLP.
- 6.3.** Products found to be sold in non-compliance with this policy would result in a product withdrawal or recall. Costs associated to this activity would be according to the [SUD-J 007 Technical and Responsible Charges](#) or [Waitrose Technical Charges Policy 50108](#)

## **7. Accountabilities and Responsibilities**

This guidance has been created by the JLP Regulatory Policy Framework, who have ensured that it is consistent with the Partnership Constitution and applicable regulatory requirements. This document will be reviewed annually.

## **8. Monitoring of Controls**

Waitrose or John Lewis Buyer will be responsible for ensuring the provisions of this policy are met.

## **9. Assurance**

Assurance on the effective operation of the Policy will be provided to the Regulatory Policy Steering Group at least annually.

**Document and Version Control**

<b>Amendments</b>		
<b>Version Number</b>	<b>Date</b>	<b>Detail</b>
3c	May 2023	New development of John Lewis branded 'Smart' or Connectable Products
3b	17/03/2023	Single use vapes Baby weighted blankets Online items for John Lewis Exemption for baby monitors as medical devices for John Lewis
3a	04/11/2022	Added Disposable BBQs and single use plastic cutlery
3	14/07/2022	Add new section 5.2 of prohibited animal materials
2	13/05/2022	Add secondary travel cot mattress to policy
1	10.02.2022	New Policy

<b>Written By</b>	Quality & Technical Regulation, Policy & Compliance
<b>Approved By</b>	Regulatory Policy Framework
<b>Reference</b>	30002